



Welcome to Barker Physical Therapy Clinic. We take great pride in providing the highest quality physical therapy in the area and look forward to helping you successfully recover from your injuries.

It is very important to familiarize yourself with your insurance carrier to understand if there are required co-pays for each visit, annual deductibles, number of physical therapy visits allowed per calendar year, and if a referral is required to attend physical therapy.

As a patient, you are expected to pay all copays at the time of service and other balances within 30 days.

To streamline your billing experience, Barker Physical Therapy asks all patients to keep a secure, encrypted credit card on file. Your card will only be used for:

- Applicable **insurance copays, co-insurance, or deductibles** after your insurance processes the claim.
- Outstanding balances past **30 days**.
- **Late cancellation or no-show fees** as outlined in our attendance policy.

Your billing information is stored securely via our PCI-compliant payment processor and cannot be viewed by staff. You will receive an automated email receipt every time a charge is processed.

We implement a No Show/Cancellation policy. To ensure the best outcomes for all patients, Barker Physical Therapy enforces the following policy:

- **Notice Requirement:** We require a minimum of **12 hours' notice** to cancel or reschedule an appointment.
- **Late Cancellation Fee:** Canceling or rescheduling an appointment with less than 12 hours' notice will result in a **\$30 fee** for the first two occurrences and **\$50 fee** for a third or more.
- **No-Show Fee:** Failing to show up for an appointment without any prior notification will result in a **\$50 fee**.
- **Insurance Disclaimer:** Please note that health insurance companies do not cover cancellation or no-show fees. These charges are the direct financial responsibility of the patient and will be billed to your credit card on file.
- **Right to Discharge for Poor Attendance:** Successful rehabilitation requires consistent participation. Barker Physical Therapy reserves the **right to discharge a patient from our care** due to poor attendance, frequent late cancellations, or consecutive no-shows. If you are discharged from the program, your remaining scheduled appointments will be canceled, and a new physician referral may be required to resume treatment.
- **Exceptions:** We understand that sudden emergencies, extreme weather, and illnesses happen. Extreme, unavoidable circumstances will be reviewed on an individual basis before any fees are charged.

We will attempt to schedule you with your preferred therapist, however, due to timing of rehabilitation, scheduled vacations, illness, and overall patient loads we may have to schedule you with the first available therapist.

Please wear or bring loose fitting clothes for appointments, some treatments require application directly to the skin.

Please have all personal information updated, new insurance cards, and preferred contact (text or phone call).

All insurance billing is outsourced with Tenuta Health. Office number is 262-371-3042.

Barker PT Prompt Pay

